

**ON-GROUND  
20 YEAR  
LIMITED WARRANTY  
PRO-RATED  
(Non-Transferable)**



Dover Vinyl Products warrants that this liner will not leak due to seam separation under ordinary wear, exposure and usage for a period of twenty (20) years from date of purchase. In order for the warranty to be in effect you must:

Fill out and mail the attached registration card within ten (10) days of installation. Properly install the liner in a suitable shell and maintain it. Excessive heat, cold, exposure to harmful chemicals (including undiluted pool chemicals) or mechanical damage (rips, tears, punctures) of any kind are not covered by this warranty. Irregularities in printing, fading, or damage resulting from acts of others including improper handling and storage are specifically excluded.

As materials used in pool liners are not produced by Dover Vinyl Products, any failures due to material defects are to be referred to the manufacturer of such material. This information can be obtained from the factory by providing the serial number and identifying the liner. Dover Vinyl Products will repair or replace (at our option) any liner found to be defective. The schedule below indicates the percentage of the current retail price to be paid.

Up to 1 year—No Charge	11 to 12 years—70%
2 to 4 years—40%	13 to 14 years—75%
5 to 6 years—55%	15 to 16 years—80%
7 to 8 years—60%	17 to 18 years—85%
9 to 10 years—65%	19 to 20 years—95%

We will not be responsible for labor, materials, freight, consequential damage or any other expenses beyond the liner itself.

If you believe you have a warranty claim, contact the dealer you purchased the liner from. In most cases, he will help you with the warranty process. If this is not possible, write to the factory giving all details: warranty number, date of purchase, size, style and exact problem. We will reply within ten (10) working days. Usually a Return Goods Authorization will be issued. It will instruct you to return the liner, prepaid, to the factory in a dry, reasonably clean condition for inspection. The defect must be clearly marked with tape. Upon receipt of the liner, we will inspect it and notify you of our determination within two (2) weeks. Only an authorized employee of the manufacturer can make the determination of warranty questions. If the liner is found defective, any new liner will be shipped freight collect. If it is not warrantable, it will be disposed of unless we have been instructed otherwise. This warranty gives you specific legal rights. You may also have an implied warranty of merchantability which means that this product is fit to be used for its intended purpose under normal use for the period of the warranty.

The manufacturer is not responsible for any representation or warranty made by any person beyond this warranty.

**REMEDIES:** In the event you are dissatisfied after following the procedure outlined in this limited warranty, the first means of dispute settlement will be binding arbitration of a type provided by the Better Business Bureau, Inc. If this service is unavailable, you may obtain the advice of Consumer Protection Groups or legal council. You may also have recourse to the appropriate legal court.

Retain This Portion For Your Records  
(See Other Side)

**ON-GROUND  
20 YEAR LIMITED  
WARRANTY  
Registration Card**



I have read and fully understand the conditions of this liner warranty extended by the manufacturer. I have received the safety package enclosed with the liner.

Date.....Signature.....

Mail this card within 10 days of installation to validate attached warranty.

Installed.....Size.....

Customer's Name.....

Address.....

City.....

State.....Zip.....

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Dealer's Name.....

Address.....

City.....

State.....Zip.....

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Installer (if different than dealer)

Name.....

Address.....

City.....

State.....Zip.....