

20 YEAR LIMITED WARRANTY-20 MIL Registration Card



I have read and fully understand the conditions of this liner warranty extended by the manufacturer. I have received the safety package enclosed with the liner.

Date _____ Signature _____
 Mail this card within 10 days of installation to validate attached warranty.

Installed.....Size.....

Customer's Name.....

Address.....

City.....

State.....Zip.....

• • • •

Dealer's Name.....

Address.....

City.....

State.....Zip.....

• • • •

Installer (if different than dealer)

Name.....

Address.....

City.....

State.....Zip.....



20 YEAR LIMITED WARRANTY PRO-RATED - 20 MIL (Non-Transferable)

Dover Vinyl Products warrants that this liner will not leak due to seam separation under ordinary wear, exposure and usage for a period of twenty (20) years from date of purchase. In order for the warranty to be in effect you must:

Fill out and mail the attached registration card within ten (10) days of installation.

Properly install the liner in a suitable shell and maintain it.

Excessive heat, cold, exposure to harmful chemicals (including undiluted pool chemicals) or mechanical damage (rips, tears, punctures) of any kind are not covered by this warranty. Irregularities in printing, fading, or damage resulting from acts of others including improper handling and storage are specifically excluded.

As materials used in pool liners are not produced by Dover Vinyl Products, any failures due to material defects are to be referred to the manufacturer of such material. This information can be obtained from the factory by providing the serial number and identifying the liner. Dover Vinyl Products will repair or replace (at our option) any liner found to be defective. The schedule below indicates the percentage of the current retail price to be paid.

Up to 1 year—No Charge	11 to 12 years—70%
2 to 4 years—40%	13 to 14 years—75%
5 to 6 years—55%	15 to 16 years—80%
7 to 8 years—60%	17 to 18 years—85%
9 to 10 years—65%	19 to 20 years—95%

We will not be responsible for labor, materials, freight, consequential damage or any other expenses beyond the liner itself.

If you believe you have a warranty claim, contact the dealer you purchased the liner from. In most cases, he will help you with the warranty process. If this is not possible, write to the factory giving all details: warranty number, date of purchase, size, style and exact problem. We will reply within ten (10) working days. Usually a Return Goods Authorization will be issued. It will instruct you to return the liner, prepaid, to the factory in a dry, reasonably clean condition for inspection. The defect must be clearly marked with tape. Upon receipt of the liner, we will inspect it and notify you of our determination within two (2) weeks. Only an authorized employee of the manufacturer can make the determination of warranty questions. If the liner is found defective, any new liner will be shipped freight collect. If it is not warrantable, it will be disposed of unless we have been instructed otherwise. This warranty gives you specific legal rights. You may also have an implied warranty of merchantability which means that this product is fit to be used for its intended purpose under normal use for the period of the warranty.

The manufacturer is not responsible for any representation or warranty made by any person beyond this warranty.

REMEDIES: In the event you are dissatisfied after following the procedure outlined in this limited warranty, the first means of dispute settlement will be binding arbitration of a type provided by the Better Business Bureau, Inc. If this service is unavailable, you may obtain the advice of Consumer Protection Groups or legal council. You may also have recourse to the appropriate legal court.

Retain This Portion For Your Records (See Other Side)



Dover Vinyl Products vinyl liners are produced from premium grades of virgin vinyl using advanced manufacturing methods. Like any other products which are subject to the rigors of various climates and a host of other elements, regular maintenance is required to provide the longest possible service.

Our warranty requires that the liner be installed in a suitable shell – This is the responsibility of the installer. It also requires that the pool be properly maintained – This is your responsibility.

If NOT properly installed and maintained your liner will fail prematurely for non-warranty reasons.

Premature aging of vinyl is most often caused by:

1. Over Stressing -- an installation problem.
2. Pollutants which wash up on the liner at and above the water level, which in conjunction with the sun will dry the liner out in a few years if not cleaned regularly. Sun tan lotions, cosmetics, body oils, acid rain and other wind and rain borne compounds which are allowed to accumulate all serve to reduce the life of your vinyl liner.
3. Improper PH will either form scale on the liner (High PH), or extra plasticizers from the liner (Low PH), causing surface build up or drying out and wrinkling of the liner.

DON'T

1. Lower the water below 2' in the shallow end without the advice of your dealer.
2. Use any chemical products other than those specifically made for pool use. Always follow the manufacturer's directions.
3. Neglect maintenance (including cleaning and chemicalization)
4. Allow dirt to accumulate (regular brushing of the walls should be part of your maintenance program).
5. Allow glass or sharp objects near your liner.

DO:

1. Learn maintenance and chemical procedure.
2. Maintain proper chlorine and PH levels.
3. Clean the liner, especially the dirt ring above the water line (Use Swimming Pool Vinyl Cleaner).
4. Make repairs immediately.
5. Properly winterize and cover in the off season.

With proper maintenance your vinyl liner will give many years of service. It is up to you!

DOVER VINYL PRODUCTS

1746 Lakewood Rd.
Toms River, NJ 08755
(732) 244-1444

Please Retain This Portion For Your Records

PLACE
STAMP
HERE

DOVER VINYL PRODUCTS

1746 LAKEWOOD ROAD

TOMS RIVER, NEW JERSEY 08755